



P.O. Box 20016
Alexandria, VA 22320
301-983-3700 703-836-6900
Service Agreement

THIS SERVICE AGREEMENT("Agreement") made and entered into this \_\_\_ day of \_\_\_, 2003
by and between Statcall Answering Service ("Statcall") and \_\_\_\_\_
("Client")

The description of the service which the CLIENT agrees to pay Statcall according to Statcall's price schedule is:

i) This agreement is to be effective \_\_\_\_\_ (start date) and will be in effect for a
minimum period of 2 billing cycles. Service will then be automatically extended, but may be cancelled at the
end of any billing cycle provided 28 days written notice is given the Statcall by the CLIENT.

ii) CLIENT acknowledges that telephone and call forwarding charges are their own responsibility.

iii) Statcall's billing period shall be 28 days and in advance. Payment is due upon receipt of invoice. A
finance charge of 2% will be assessed against any unpaid balance still outstanding 20 days after the billing
date. Excess calls, paging and patching charges for the past 28 days are computed and billed with the advance
billing cycle charges.

iv) CLIENT agrees that Statcall is not an insurer and that payments made are based solely upon the value
of the services described and it is not the intention of the CLIENT or Statcall that the Exchange assume
responsibility for any loss occasioned by malfeasance or misfeasance in the performance of their services.

v) Billing Cycle services and charges are listed below:

Table with 2 columns: Service/Charge and Amount. Rows include BASE RATE, PAGING CHARGES, PATCHING CHARGES, OVER CALLS, and a note to see attached rate plan.

vi) CALLS (OVER CALLS) are defined as any call that rings through to our EXCHANGE (excluding wrong
numbers & hang-ups). It is not the number of messages we take on your behalf. \_\_\_\_\_ Client Initials

vii) EMPLOYEE PLACEMENT FEE Should the client hire any current employee of Statcall, the client agrees
to pay the Statcall a placement fee of three thousand dollars.

In Witness whereof the parties hereto set their hands and seals.

Client \_\_\_\_\_

Date \_\_\_\_\_

by \_\_\_\_\_

ACCEPTED BY STATCALL

by \_\_\_\_\_

Date \_\_\_\_\_